Strategic Planning Committee October 4, 2023

Present: Toni Wissestad, Adam Balz, Todd Sparks, Jason Jandt

Absent: Cedric Schnitzler, Zach Zebell

Others: Adrian Lockington

- The meeting was called to order in the Monroe County Board Assembly Room at 5:00 p.m. by Chair Toni Wissestad.
- Motion by Jason Jandt second by Todd Sparks to approve the August 23, 2023 Minutes. Carried
 4-0
- Public Comment No one from the public addressed the board.
- Customer Feedback Survey Adrian Lockington provided an overview of the customer feedback survey located on the Monroe County website. The survey is located in three areas: at the bottom of the home page, services tab and also the "I want to" tab. Discussion. Customer feedback survey results are being sent directly to Adrian's email. We are seeking a way to track the surveys for future reference.
- Website Review Adrian Lockington explained that the Strategic Plan document and Strategic Plan survey are on the website. Survey results will be sent to Adrian. Strategic Plan Survey updates will be provided each month.
- Pillar Group Meetings/Updates Chair Toni Wissestad provided members with public feedback at the last Strategic Planning meeting. Citizen comments were reviewed. Discussion. The committee consensus was that no changes need to be made with the current plan at this time.
- Landlord Meeting Chair Toni Wissestad explained that a Housing meeting will be held on October 25, 2023 beginning at 9:00 a.m. This meeting will be roundtable discussion to discuss the counties homelessness and lack of housing. Community members will get together to discuss problems, gaps, funding and solutions.
- Future Agenda Items Strategic Plan Survey Updates, Website Updates, Strategic Plan Pillar
 Progress, Housing Roundtable Meeting Update, Plan for Sub-Committee Process, Childcare.
- Set Next Meeting Date and Time November 9, 2023 at 6:00 p.m.
- Motion by Todd Sparks second by Adam Balz to adjourn the meeting at 6:12 p.m. Carried 4-0.

Shelley Bohl, Monroe County Clerk Recorder