

WELCOME

Aging & Disability Resource Center of Monroe County provides transportation for elderly and disabled citizens of Monroe County. Both our Mini-Bus service and volunteer transport can take you door to door.



HELP US TO HELP YOU

When calling to arrange a ride please be prepared with the following information:

1. Your name, date of birth, pick up address and a phone number where you can be reached.
2. Appointment date and time, doctor's name, clinic, department and the approximate length of appointment.
3. Information regarding special circumstances that our driver should be aware of. This includes but not limited to, extra rider that may escort you and any adaptive aids used (scooter, wheelchair, walker or cane)

PROGRAM GUIDELINES

Your cooperation with the following guidelines will help to insure a safe and pleasant trip for you and your driver.

1. All trips must be scheduled 72 hours in advance of the appointment
2. Be ready for your driver prior to the scheduled time.
3. Cancellations require 24 hour advance notice or a fee will be charged
4. Failure to be at the pick-up point at proper time could result in revoked usage.
5. The Transportation Coordinator must be notified of additional rider at the time the ride is scheduled.
6. You must wear your seat belt.
7. All drivers, riders, and property must be respected by those using the program.
8. After arriving home from your appointment, the driver will wait until you have entered your residence
9. Strongly Suggest that Wheelchairs have Lap Belts AND Foot Pedals for best safety practices



Volunteer Opportunities

Contact the Transportation Coordinator at 608-269-8690

This Program is funded in part by the Federal Transit Administration (FTA) as authorized under 49 U.S.C. Section 5310.

Website:

<http://adrcmonroeco.org>



ADRC TRANSPORTATION PROGRAM

Other Services Offered By ADRC of Monroe County

Advocacy

Benefit Counseling

Education & Outreach

Information & Assistance

Nutrition Programs:

- Senior Dining Meal Sites
- Home Delivered Meals

Resource Center

ADRC CONNECT
(Monthly Newsletter)

FEES

Under 10 Miles	\$10.00
10-24	\$14.00
25-44	\$21.00
45-64	\$26.00
65-99	\$33.00
100-130	\$57.00
131-170	\$83.00
171-220	\$99.00
Over 220 Miles	\$.42/Per Mile
Wait Time Fee for Mini Bus is \$10/Hour	

*Donations are accepted
Any contributions to the program helps to keep this valuable resource available to those in need.

*Reduction of payments may be granted for financial hardship. Talk with the Transportation Coordinator for details.

HOURS

Monday through Friday
8:00 a.m. - 4:30 p.m.



**AGING & DISABILITY
RESOURCE CENTER OF
MONROE COUNTY**

**315 West Oak Street
Suite A
Sparta, WI 54656
Phone: 888-339-7854
Or
608-269-8690**